Evernorth Facility Information Form



DIRECTIONS: To avoid the potential loss of data, please complete the following steps and submit this form.

Step 1: Save this application to your computer

Step 2: Complete the application in its entirety using Adobe Acrobat Reader DC

Step 3: Save the completed application to your computer

Step 4: Email it to BehavioralFacilityRecruitment@Evernorth.com

Dear Behavioral Health Care Facility,

Thank you for your interest in joining the Evernorth Behavioral Health network.

The application below is intended for facility-based services and is only a request for information, not an offer to contract. Your facility will receive written response from Evernorth upon receipt of this application within 30 business days.

The application includes the following sections:

- Facility Contact Information
- · Accreditation, Licensure, Insurance
- Service, Billing and Mailing Addresses
- Facility Services and Programs
- Program-Specific Information for Medication Assisted Treatment (only complete if applicable)
- Behavioral Administrative Guide

Medical Necessity Determinations

Evernorth Behavioral Health uses a suite of existing evidence-based criteria to support your clinical judgment and decision-making processes. They are compliant with state and federal regulations, including parity, and align with and reference various professional organizations.

For more information about our criteria, visit the Evernorth Provider website (<u>Provider.Evernorth.com</u>) > Coverage Policies, see Supporting Behavioral Websites.

Sincerely,

Facility Contracting Team
Evernorth Behavioral Health

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Evernorth Facility Information Form



	Facility Contact Information
Facility Name:	
Director of	Name:
Managed Care	Mailing address:
or contracting	Street
contact	
Name and address	City State Zip
at your facility to whom the contract	
should be mailed.	Email Address: Telephone: ()
Are you an employ	vee of the facility or a consultant contracting on behalf of the facility?
Employe	e of the facility Consultant
	, L
	Accreditation/Licensure/Insurance
Prior to completin	g this application, please read our <u>Facility Credentialing Requirements</u> to ensure that your facility meets minimum
1 Identify the ora	requirements. anization with which your facility is accredited:
The Joint Co	, , , , , , , , , , , , , , , , , , ,
2. Is your facility N	Medicare certified?
3. Does your facilit	ty have ASAM certification?
What ASAM lev	vel(s) does your program(s) align to?
4 Does your state	e oversight agency perform an onsite licensing survey? Yes No
1	
ii yes, what is the	e date of your last licensing survey?
5. Does the state p	provide you a copy of the survey results? 🔲 Yes 🔲 No
6. Is your facility li	censed by the state for all services/programs that you provide? Yes No
If no, which serv	vice/program is not licensed and why?
7 Does your facili	ty have Professional and General Liability Insurance coverage? Yes No
1	your coverage limits:
ii yes, piease iist	your coverage illnits
	Affiliations
Does your facility h	nave any current contracts with the following entities?
Cigna HealthCare	Yes No
Cigna Healthspring	
Evernorth Behavio	

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	Location # 1	
Service Address (No PO Boxes)	Billing Address Reimbursements will be made to this address	Mailing Address Correspondence will be mailed to this address
Facility Name		
Dba		
TIN(s)		
NPI		
Street/P0		
City		
State Zip	State Zip	State Zip
Phone () Fax ()	Phone () Fax ()	Phone () Fax ()
Office E-mail		
What is the total number of behavioral heal	th beds at this location?	
Is this building handicap accessible? 🔲 Ye	es 🔲 No	
Essential Community Provider? If yes, select	one: 🔲 Family Planning Provider 🔲 F	ederally Qualified Health Center
☐ Indian Health Provider ☐ Other E	CP Ryan White Provider	
_	Location # 2	
Service Address	Billing Address	Mailing Address
(No PO Boxes)	Reimbursements will be made to this address	Correspondence will be mailed to this address
Facility Name		
Dba		
TIN(s)		
NPI		
Street/P0		
City		
State Zip	State Zip	State Zip
Phone () Fax ()	Phone () Fax ()	Phone () Fax ()
Office E-mail		
What is the total number of behavioral heal	th beds at this location?	□ N/A
Is this building handicap accessible?		
Essential Community Provider? If yes, select		ederally Qualified Health Center
Indian Health Provider Other E		ederally Qualified Health Center
Indian realth rovider Other L	Location # 3	
Service Address	Billing Address	Mailing Address
(No PO Boxes)	Reimbursements will be made to this address	Correspondence will be mailed to this address
Facility		·
Name		
Dba		
TIN(s)		
NPI		
Street/P0		
City		
State Zip	State Zip	State Zip
Phone () Fax ()	Phone () Fax ()	Phone () Fax ()
Office E-mail		
What is the total number of behavioral heal	th beds at this location?	∏ N/A
Is this building handicap accessible?	es No	_ _
Essential Community Provider? If yes, select		ederally Qualified Health Center
☐ Indian Health Provider ☐ Other E		, <u></u>

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Location # 4					
Service Address (No PO Boxes)	Billing Address Reimbursements will be made to this address	Mailing Address Correspondence will be mailed to this address			
Facility Name					
Dba					
TIN(s)					
NPI					
Street/PO					
City					
State Zip	State Zip	State Zip			
Phone () Fax ()	Phone () Fax ()	Phone () Fax ()			
Office E-mail					
What is the total number of behavioral hea	Ith beds at this location?	□ N/A			
Is this building handicap accessible?					
Essential Community Provider? If yes, select		ederally Qualified Health Center			
Indian Health Provider Other E		ederally Qualified Fledicif Certici			
Indiam leatur Tovider Other L	Location # 5				
Service Address	Billing Address	Mailing Address			
(No PO Boxes)	Reimbursements will be made to this address	Correspondence will be mailed to this address			
Facility Name					
Dba					
TIN(s)					
NPI					
Street/P0					
City					
· ·	State Zip	State Zip			
	·	<u>'</u>			
Phone () Fax () Office E-mail	Phone () Fax ()	Phone () Fax ()			
What is the total number of behavioral heal	the bode at this location?	N/A			
Is this building handicap accessible?					
Essential Community Provider? If yes, select		ederally Qualified Health Center			
☐ Indian Health Provider ☐ Other E					
	Location # 6				
Service Address (No PO Boxes)	Billing Address Reimbursements will be made to this address	Mailing Address Correspondence will be mailed to this address			
Facility Name	neminuisements will be made to this address	correspondence will be maned to this address			
Dba					
TIN(s)					
NPI					
Street/P0					
City					
State Zip	State Zip	State Zip			
Phone () Fax ()	Phone () Fax ()	Phone () Fax ()			
Office E-mail					
What is the total number of behavioral heal	th beds at this location?				
Is this building handicap accessible? 🔲 Ye					
Essential Community Provider? If yes, select	one: Family Planning Provider F	ederally Qualified Health Center			
☐ Indian Health Provider ☐ Other ECP ☐ Ryan White Provider					

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General Facility Information		
Website (may display on directory)		
Mass Communications e-mail		
Please describe the level of medical oversight for your programing (Example: Physician, psychiatrist, nurse) and frequency of interaction.		
Does your facility offer boarding? Yes No		
Does your facility provide transportation? Yes No		

Does your facility provide transportation: Tes No	
Facility Services	
If your facility provides outpatient medication assisted treatment (MAT) services of	only, skip to page 12.
Services & Programs *Please include service descriptions, where indicated	Location(s) For Example: 1 & 2
For reference, treatment populations include: Adult - 18-59 Adolescent - 13-17 Child - 0-12 Geriatric - 60 +	
Please note, the following billing codes are only suggestions. Other codes may also be appropriate.	
23-Hour Observation Services - Child (Rev Code 762) *Description	
23-Hour Observation Services - Adolescent (Rev Code 762) *Description	
23-Hour Observation Services - Adult (Rev Code 762) *Description	
23-Hour Observation Services - Geriatric (Rev Code 762) *Description	
Crisis Triage Assessment - Child (Rev Code 914 and CPT Code 90839) *Description	
Crisis Triage Assessment - Adolescent (Rev Code 914 and CPT Code 90839) *Description	
Crisis Triage Assessment - Adult (Rev Code 914 and CPT Code 90839) *Description	
Crisis Triage Assessment - Geriatric (Rev Code 914 and CPT Code 90839) *Description	
Crisis Triage Intervention - Child (Rev Code 900 and HCPCS Code S9484) *Description	
Crisis Triage Intervention - Adolescent (Rev Code 900 and HCPCS Code S9484) *Description	
Crisis Triage Intervention - Adult (Rev Code 900 and HCPCS Code S9484) *Description	
Crisis Triage Intervention - Geriatric (Rev Code 900 and HCPCS Code S9484) *Description	
Detoxification Ambulatory - Adolescent (Rev Code 944/945 and HCPS H0014) *Description: Also known as Outpatient Detox	
Detoxification Ambulatory - Adult (Rev Code 944/945 and HCPS H0014) *Description: Also known as Outpatient Detox	
Detoxification Ambulatory - Geriatric (Rev Code 944/945 and HCPS H0014) *Description: Also known as Outpatient Detox	
-	

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Facility Services (Cont.)	
Services & Programs (Cont.)	Location(s) (Cont.)
Detoxification Inpatient (Acute) - Adolescent (Rev Code 126) *Description	
Detoxification Inpatient (Acute) - Adult (Rev Code 126) *Description	
Detoxification Inpatient (Acute) - Geriatric (Rev Code 126) *Description	
Dual Diagnosis Inpatient - Child (Rev Code 124) *Description	
Dual Diagnosis Inpatient - Adolescent (Rev Code 124) *Description	
Dual Diagnosis Inpatient - Adult (Rev Code 124) *Description	
Dual Diagnosis Inpatient - Geriatric (Rev Code 124) *Description	
Dual Diagnosis Intensive Outpatient Program - Child (Rev Code 905 and HCPCS Code 59480 preferred, alternate codes H0004 or H2036). If HealthPartners in MN, ND and parts of Western WI (H2020 and H2035).	
Please provide program description	
How many hours per session? How many sessions per week?	
Is the assessment included? Yes No	
Is an individual session included? Yes No	
Is a family session included? Yes No	
Is aftercare included? Yes No	
Dual Diagnosis Intensive Outpatient Program - Adolescent (Rev Code 905 and HCPCS Code S9480 preferred, alternate codes H0004 or H2036). If HealthPartners in MN, ND and parts of Western WI (H2020 and H2035).	
Please provide program description	
How many hours per session?	
How many sessions per week?	
Is the assessment included? Yes No Is an individual session included? Yes No	
Is an individual session included? Yes No Is a family session included? Yes No	
Is aftercare included?	
Dual Diagnosis Intensive Outpatient Program - Adult (Rev Code 905 and HCPCS Code S9480 preferred, alternate codes H0004 or H2036). If HealthPartners in MN, ND and parts of Western WI (H2020 and H2035).	
Please provide program description	
How many hours per session?	
How many sessions per week?	
Is the assessment included? Yes No	
Is an individual session included? Yes No Is a family session included? Yes No	
Is a family session included? Yes No Is aftercare included? Yes No	
Dual Diagnosis Intensive Outpatient Program - Geriatric (Rev Code 905 and HCPCS Code 59480 preferred, alternate codes H0004 or H2036). If HealthPartners in MN, ND and parts	
of Western WI (H2020 and H2035). Please provide program description	
How many hours per session?	
How many sessions per week?	
Is the assessment included? Yes No Is an individual session included? Yes No	
Is a family session included? Yes No	
Is aftercare included? Yes No	

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Facility Services (Cont.)				
Serv	vices & Programs (Cont.)	Location(s) (Cont.)		
Dual Diagnosis Partial Hospitalizat Code H0035 preferred, alternate co Please provide program descrip How many hours per session? How many sessions per week?				
Dual Diagnosis Partial Hospitalizat HCPCS Code H0035 preferred, alte Please provide program descrip How many hours per session? How many sessions per week?	ion Program - Adolescent (Rev Code 912/913 and rnate codes G0410, S0201 or H2012) tion			
Dual Diagnosis Partial Hospitalizat Code H0035 preferred, alternate co Please provide program descrip How many hours per session? How many sessions per week?	ion Program - Adult (Rev Code 912/913 and HCPCS odes G0410, S0201 or H2012) tion			
Code H0035 preferred, alternate con Please provide program descrip How many hours per session? How many sessions per week?	tion			
Dual Diagnosis Residential - Child	(Rev Code 1001)			
Dual Diagnosis Residential - Adole	scent (Rev Code 1001)			
Dual Diagnosis Residential - Adult	(Rev Code 1001)			
Dual Diagnosis Residential - Geriat	ric (Rev Code 1001)			
Eating Disorders Inpatient - Child (Rev Code 124)			
Eating Disorders Inpatient - Adoles	scent (Rev Code 124)			
Eating Disorders Inpatient - Adult	(Rev Code 124)			
Eating Disorders Inpatient - Geriati				
Eating Disorders Intensive Outpati	ent Program - Child (Rev Code 905 and HCPCS Code 10004 or H2036). If HealthPartners in MN, ND and parts			
Please provide program descrip	tion			
How many hours per session? How many sessions per week?				
Is the assessment included?	Yes No			
Is an individual session included?	Yes No			
Is a family session included?	Yes No			
Is a meal included?	Yes No			
Is meal supervision included?	Yes No			
Code S9480 Preferred, alternate Coparts of Western WI (H2020 and H2 Please provide program descripe How many hours per session?				
How many sessions per week? Is the assessment included?	 Yes No			
Is an individual session included?	Yes No			
Is a family session included?	Yes No			
Is a meal included?	Yes No			
Is meal supervision included?	Yes No			

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Facility Services (Cont.)			
Serv	vices & Programs (Cont.)	Location(s) (Cont.)	
Eating Disorders Intensive Outpati S9480 Preferred, alternate Codes H of Western WI (H2020 and H2035). Please provide program descript			
How many hours per session? How many sessions per week? Is the assessment included?	Yes No		
Is an individual session included? Is a family session included? Is a meal included? Is meal supervision included?	Yes No Yes No Yes No Yes No Yes No		
S9480 Preferred, alternate Codes Hof Western WI (H2020 and H2035).	ent Program - Geriatric (Rev Code 905 and HCPCS Code 0004 or H2036). If HealthPartners in MN, ND and parts		
Please provide program descript How many hours per session? How many sessions per week?			
Is the assessment included? Is an individual session included? Is a family session included? Is a meal included?	Yes No Yes No Yes No Yes No Yes No		
Is meal supervision included?	Yes No		
Eating Disorders Partial Hospitaliza Code H0035 preferred, alternate co Please provide program descript How many hours per session?			
How many sessions per week? Is a meal included? Is meal supervision included?	Yes No Yes No		
Hating Disorders Partial Hospitalization HCPCS Code H0035 preferred, alte Please provide program descript How many hours per session? How many sessions per week?	tion Program - Adolescent (Rev Code 912/913 and rnate codes G0410, S0201 or H2012) ion		
Is a meal included? Is meal supervision included?	Yes No Yes No		
Eating Disorders Partial Hospitaliza Code H0035 preferred, alternate co Please provide program descript How many hours per session? How many sessions per week? Is a meal included?			
Is meal supervision included?	Yes No		
Eating Disorders Partial Hospitaliza Code H0035 preferred, alternate co Please provide program descript How many hours per session? How many sessions per week?			
Is a meal included? Is meal supervision included?	Yes No No		
Eating Disorders Residential - Child			
Eating Disorders Residential - Adol			
Eating Disorders Residential - Adul	t (Rev Code 1001)		
Eating Disorders Residential - Geria	tric (Rev Code 1001)		
Electro Convulsive Treatment Inpa	tient - Adult (Rev Code 901)		
Electro Convulsive Treatment Inpa			
Electro Convulsive Treatment Outp	patient- Adult (Billing Code 90870)		
Electro Convulsive Treatment Outp	patient - Geriatric (Billing Code 90870)		

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Facility Services (Cont.)	
Services & Programs (Cont.)	Location(s) (Cont.)
Home Health MH/SA - Child (Rev Code 580)	
Home Health MH/SA - Adolescent (Rev Code 580)	
Home Health MH/SA - Adult (Rev Code 580)	
Home Health MH/SA - Geriatric (Rev Code 580)	
MH Inpatient - Child (Rev Code 124)	
MH Inpatient - Adolescent (Rev Code 124)	
MH Inpatient - Adult (Rev Code 124)	
MH Inpatient - Geriatric (Rev Code 124)	
MH Intensive Outpatient Program - Child (Rev Code 905 and HCPCS Code S9480 preferred, alternate codes H0004 or H2036)	
Please provide program description How many hours per session? How many sessions per week? Is the assessment included? Is an individual session included? Is a family session included? Is medication management included? Is aftercare included? Yes No Is aftercare included? Yes No	
MH Intensive Outpatient Program - Adolescent (Rev Code 905 and HCPCS Code S9480 preferred, alternate codes H0004 or H2036)	
Please provide program description How many hours per session? How many sessions per week? Is the assessment included? Is an individual session included? Is a family session included? Is medication management included? Is aftercare included? Yes No Is aftercare included? Yes No	
MH Intensive Outpatient Program - Adult (Rev Code 905 and HCPCS Code S9480 preferred, alternate codes H0004 or H2036) Please provide program description How many hours per session? How many sessions per week?	
Is the assessment included? Is an individual session included? Is a family session included? Is medication management included? Is aftercare included? Yes No Is aftercare included? Yes No	
MH Intensive Outpatient Program - Geriatric (Rev Code 905 and HCPCS Code S9480 preferred, alternate codes H0004 or H2036)	
Please provide program description How many hours per session? How many sessions per week? Is the assessment included? Is an individual session included? Is a family session included? Is medication management included? Is aftercare included? Yes No Is aftercare included? Yes No	
MH Partial Hospitalization Program - Child (Rev Code 912/913 and HCPCS Code H0035 preferred, alternate codes G0410, S0201 or H2012) Please provide program description How many hours per session? How many sessions per week? Is medication management included? Yes No	

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Facility Services (Cont.)			
Services & Programs (Cont.)	Location(s) (Cont.)		
MH Partial Hospitalization Program - Adolescent (Rev Code 912/913 and HCPCS Code H0035 preferred, alternate codes G0410, S0201 or H2012) Please provide program description How many hours per session? How many sessions per week?			
Is medication management included? Yes No			
MH Partial Hospitalization Program - Adult (Rev Code 912/913 and HCPCS Code H0035 preferred, alternate codes G0410, S0201 or H2012) Please provide program description How many hours per session? How many sessions per week? Is medication management included? Yes No			
MH Partial Hospitalization Program - Geriatric (Rev Code 912/913 and HCPCS Code H0035 preferred, alternate codes G0410, S0201 or H2012) Please provide program description How many hours per session? How many sessions per week? Is medication management included? Yes No			
MH Residential - Child (Rev Code 1001)			
MH Residential - Adolescent (Rev Code 1001)			
MH Residential - Adult (Rev Code 1001)			
MH Residential - Geriatric (Rev Code 1001)			
SA Intensive Outpatient Program - Adolescent (Rev Code 906 and HCPCS Code H0015 preferred, alternate codes H0005 or H2036) Please provide program description How many hours per session? How many sessions per week? Is the assessment included? Is an individual session included? Is a family session included? Is a family session included? Is aftercare included? Is af			
How many sessions per week? Is the assessment included? Is an individual session included? Is a family session included? Yes No Are drug screens included? Yes No Is aftercare included? Yes No			
SA Intensive Outpatient Program - Geriatric (Rev Code 906 and HCPCS Code H0015 preferred, alternate codes H0005 or H2036) Please provide program description How many hours per session? How many sessions per week? Is the assessment included? Is an individual session included? Is a family session included? Are drug screens included? Is aftercare included? Yes No Is aftercare included? Yes No Is aftercare included? Yes No			
SA Inpatient Rehabilitation (Sub-Acute) - Adolescent (Rev Code 128)			
SA Inpatient Rehabilitation (Sub-Acute) - Adult (Rev Code 128)			
SA Inpatient Rehabilitation (Sub-Acute) - Geriatric (Rev Code 128)			

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		cility Services (Cont.)		
Servi	ces & Prograi	ms (Cont.)	Location	(s) (Cont.)
SA Partial Hospitalization Program - H0035 preferred, alternate codes GO Please provide program description How many hours per session? How many sessions per week?	410, S0201 or	lev Code 912/913 and HCPCS Code H2012)		
SA Partial Hospitalization Program - preferred, alternate codes G0410, S0 Please provide program description How many hours per session? How many sessions per week?	201 or H2012	de 912/913 and HCPCS Code H0035) 		
SA Partial Hospitalization Program - preferred, alternate codes G0410, S0 Please provide program description How many hours per session? How many sessions per week?	201 or H2012	Code 912/913 and HCPCS Code H0035) 		
SA Residential - Adult (Rev Code 100	2)			
SA Residential - Adolescent (Rev Coc	le 1002)			
SA Residential - Geriatric (Rev Code 1	002)			
	ove service Please ans	s include the following physician fee swer YES or NO for each line		
Physician fees			Yes	No
Pathologist				
Radiologist				
Anesthesiologist				
Emergency Room Physician				
Attending MD				
Attending Psychiatrist				
	to either declin ease include ro	esychiatrists to be contracted, regardless if they be contracting or delay contract execution untilester and contact information. pecialty Programs		
Please indicate below if your facility curre		of the following specialty programs. We would	l like to understa	and any special
tracks or clinical programs offered for the	following pop			
Programs	Yes	Locations		
Emergency/First Responder				
Executive/Professional				
Health Care Professional				
LGBTQI population				
Men only				
Trauma				
Women only				
Young Adult (18-26)				
100 100				

If you answered "Yes" to any of the above specialties, please provide a detailed description of the program:

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Medication Assisted Treatment (MAT)

For reference, treatment populations include: Child - 0-12 | Adolescent - 13-17 | Adult - 18-59 | Geriatric - 60 +

	Cilia V 12 Ac	olescent 15 17 Addi	c 10 35 Geriatii	. 00 1	
Ple	ase check all that apply:				
	Federally certified Opioid Treatment Program Office Based Opioid Treatment Program Outpatient group providing MAT - serv Outpatient group providing MAT - serv	m (OBOT) vices rendered by medica	•	behavioral therapy	
	What provider types does your program Psychiatrists (board certified Independently licensed behat Medical providers Non-independently licensed	in psychiatry and or add avioral health providers	ictionology)	dical providers	
Ple	ase provide the following program sp	pecific information if M	AT service is offer	ed <i>by your facility</i> .	
1.	Indicate the populations treated in you Child (0-12 years) Adolescent (13-17 years) Adult (18-59 years) Geriatric (60+ years)	ur program. <i>Check all tha</i>	t apply:		
2.	Detailed program description of service	es provided (please atta	ch additional nage	s) if necessary)	
3.	List of MAT medications that are utilized Methadone Buprenorphine Suboxone Vivitrol Other:	, ,			
4.	How are the following medications de MAT medication(s) used	By prescription	neck all that apply: Onsite	By prescription AND onsit	_
	MAT medication(s) used	by prescription	dispensing	dispensing	=
	Methadone				
	Buprenorphine				
	Suboxone				
	Vivitrol				
_	List of hillion and an almost and				
5.	List of billing codes used and rate prop	Proposed rate			
	CFTCOde	Proposed rate	-		
			+		
			_		

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Medication Assisted Treatment (MAT) (Cont.)

CPT Code (Cont.)	Proposed rate (Cont.)

6.	What billing forms are used by your organization? CMS 1500 only UB-04 only CMS 1500 and UB-04
7.	If you only use one of the above billing forms, can you accommodate the others if necessary? Yes No
8.	If applicable, please include a copy of your SAMHSA OTP Certification, Medicare Certification for OTP, Facility's State License.

Behavioral Administrative Guidelines

Evernorth Behavioral Health Behavioral Administrative Guidelines

The Evernorth Behavioral Administrative Guidelines are accessible at the Evernorth Provider website (Provider:Evernorth.com) > Resources > Behavioral Administrative Guidelines.

There are two sections to this document:

- The first section is the Administrative Guide which helps facilities and providers work with Evernorth Behavioral Health. You'll find information about our Case Management Programs, Quality Management, and getting paid.
- The second section is the Provider Guide. You'll find state specific policies that are part of your contract. Note: the contract does reference the Behavioral Administrative Guidelines.

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