

# Intensive Outpatient Program (IOP) Request Form



- Starting May 1, 2022, Evernorth Behavioral Health no longer requires prior authorization for intensive outpatient (IOP) level of care. **Accordingly, do not use any form to request prior authorization.**
- If you are an in-network provider, you can submit for in-network claims without prior authorization.
- If you are an out-of-network provider, you can submit for out-of-network claims without prior authorization.
- If you are an out-of-network provider and would like to request a network exception, submit the [IOP Network Exception Request Form](#) located on [provider.evernorth.com](#).
- If you have questions about this topic, please call Provider Services at 800.926.2273.
- Please note: Dates of service prior to May 1, 2022 may or may not require prior authorization. To inquire if prior authorization is required for these services, call Provider Services at 800.926.2273.

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