July 1, 2021

Re: Notice of name change to Evernorth Behavioral Health, Inc.

Dear Behavioral Health Provider,

Starting September 1, 2021, Cigna Behavioral Health, Inc. will change its name to Evernorth Behavioral Health, Inc. With this change, we will accelerate the delivery of innovative and flexible solutions that drive the most value for you and your patients.

At a glance

- Starting September 1, 2021, Cigna Behavioral Health, Inc. will change its name to Evernorth Behavioral Health, Inc.
- You will continue to work with us in a *business as usual* manner.
- There will be no changes to your patients' behavioral benefits, ID card, or to your contract terms.
- If you have any questions, please see the attached frequently asked questions.

No changes to your current processes or contract terms
Your contractual obligations will remain the same, even after our name changes to Evernorth Behavioral Health, Inc. In addition, there will be no changes to your patients' benefits. You will continue to see your Cigna patients with no disruption of service and refer to their Cigna ID card for current benefit and contact information. You will also continue to use existing systems and methods for submitting claims, requesting prior authorization, getting reimbursed, and other transactional activities.

For providers who have Cigna behavioral *and* medical contracts, please note that this name change *only* applies to the behavioral network.

Coming in 2022: Evernorth provider website
In advance of the 2022 launch of the Evernorth provider website, you will be able to preview the homepage at provider.evernorth.com starting September 1, 2021. You will use your Cigna for Health Care Professionals website (CignaforHCP.com) credentials to log in. Upon entering the website, you will see Cigna branding as we work to bring you a unified Evernorth experience.

Additional information
If you have questions about this change, please see the attached frequently asked questions. We will continue to update you in the coming months about our change to Evernorth Behavioral Health, Inc.

Maintaining our relationship with you remains a top priority. We look forward to partnering with you in the future as we continue to improve the delivery of behavioral health services for your patients.

Sincerely,

Steve Brissett
Director, Network Operations
Cigna Behavioral Health, Inc.

Enclosure

All Cigna products and services are provided exclusively by or through operating subsidiaries of Cigna Corporation, including Cigna Health and Life Insurance Company, Connecticut General Life Insurance Company, Cigna Behavioral Health, Inc., and HMO or service company subsidiaries of Cigna Health Corporation. The Cigna name, logo, and other Cigna marks are owned by Cigna Intellectual Property, Inc. PCOMM-2021-647